

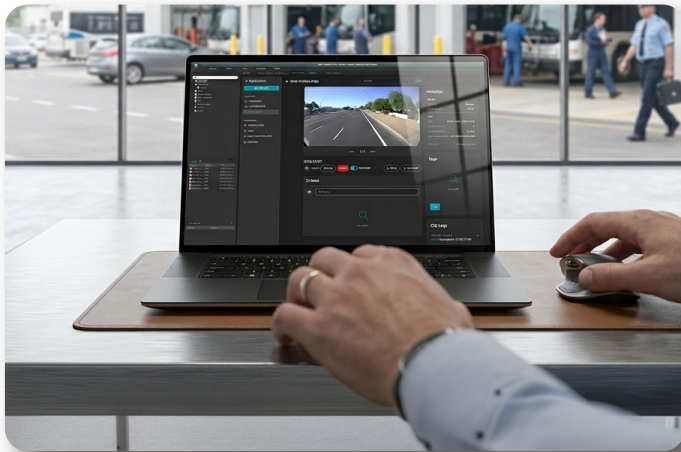
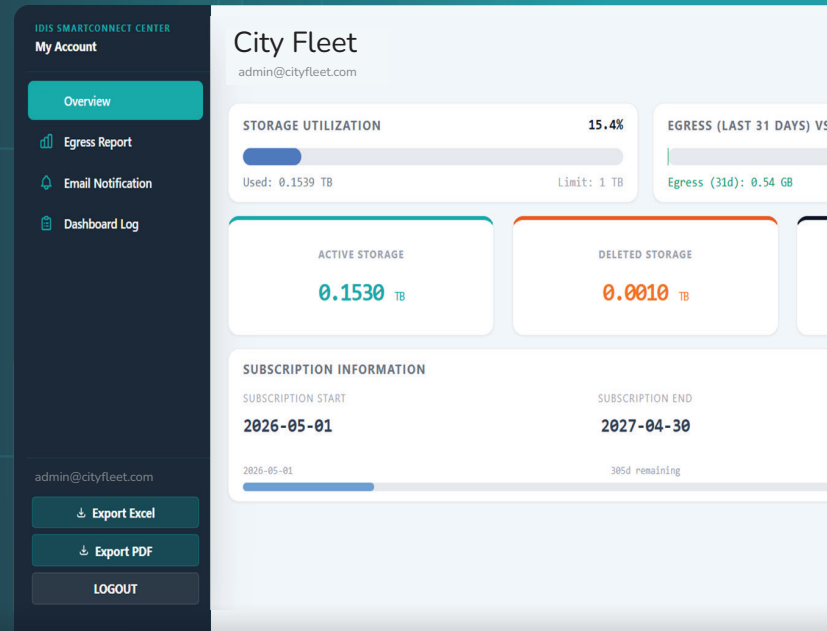


IDIS SmartConnect

TRANSIT VIDEO OPERATIONS PLATFORM

Cloud Video & Evidence Management for Transit Fleets

SmartConnect centralizes secure video retrieval, fleet health monitoring, and digital evidence management through a cloud-hosted platform designed specifically for transit agencies.



THE CUSTOMER CHALLENGE

Managing Transit Video Becomes Harder as Fleets Grow

Retrieving video from buses, verifying recorder health, and managing evidence across hundreds of vehicles can consume significant operational and IT resources. SmartConnect shifts the IT burden to IDIS so agencies can focus on fleet operations, passenger safety, and faster incident investigations.

The cloud is more than storage. It is operational peace of mind.

Purpose-Built Capabilities for Transit Operations

01

Automated Secure Video Offload

Transfer selected footage automatically when vehicles return to depot Wi-Fi, with local buffering for interrupted connectivity.

02

Fleet Health Monitoring

Monitor recorder connectivity, recording status, storage utilization, upload status, and system alerts across the fleet.

03

Digital Evidence Management

Retrieve, tag, classify, and export incident video without physically accessing individual vehicle recorders.

04

Chain of Custody

Maintain a traceable audit history of video retrieval, access, review, and export activity.

05

Privacy Masking: IDPM Tool

Protect personally identifiable information before sharing video with internal or external stakeholders.

06

No On-Premise Server Cost

Reduce the cost and complexity of purchasing, maintaining, and updating dedicated video management servers.

OPERATIONAL VISIBILITY

Stay Ahead with Reports and Alerts



- ✓ **Recorder connectivity**
Identify online and offline recorders across the fleet.
- ✓ **Storage utilization**
Monitor usage and identify capacity issues early.
- ✓ **Email notifications**
Receive alerts for relevant operational and service events.
- ✓ **Recording status**
Verify that vehicle systems are actively recording.
- ✓ **Upload status**
Track transfer progress and incomplete uploads.
- ✓ **Usage reporting**
Review storage, egress, and subscription information.

DEPLOYMENT MODEL

Choose the Operating Model that Fits Your Agency

On-Premise Solution

- Customer-hosted ISS platform
- Customer-managed servers and storage
- Greater direct control over the system environment
- Internal IT manages updates, maintenance, security, and uptime
- May require a larger upfront infrastructure investment
- Best suited for agencies with established IT resources

Cloud-Hosted Solution

- Cloud-hosted ISS management platform
- IDIS manages hosting, updates and maintenance
- Predictable subscription-based costs
- Automated secure video offload
- Fleet health monitoring and centralized reporting
- Digital evidence management and chain-of-custody reporting
- Role-based access and Privacy Masking: IDPM Tool
- Video recording remains on the vehicle DVR

SUBSCRIPTION INCLUDES

A Managed Service—Not Just Cloud Storage

Cloud Platform

Cloud Storage

Software Updates

Monitoring

Reporting

Technical Support



Start the Conversation:

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